

Job Aid

Submitting a Newborn Enrollment

Complete the following steps to create a newborn application:

1. Log into the portal and select the Eligibility tab.

Figure 1: Eligibility Tab



2. At the **Eligibility** page, click the **Newborn Enrollment** link.

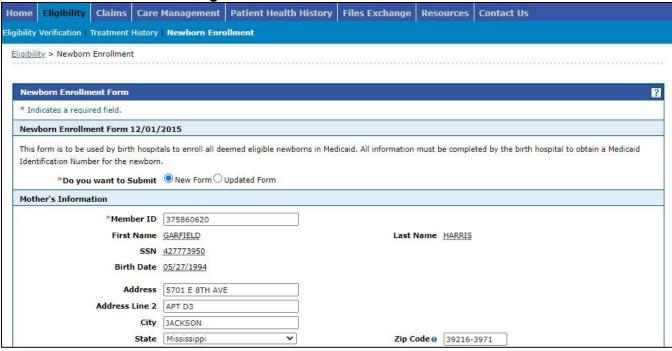
Figure 2: Start Newborn Enrollment





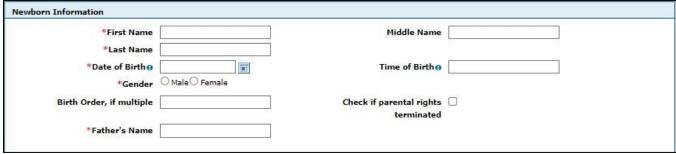
- 3. Select the **New Form** radio button to indicate this is a new enrollment.
- 4. Enter the mother's member ID in the **Member ID** field and tab to the next field. The system populates the member's information.

Figure 3: Enter the Mother's Information



5. Enter the newborn's information along with father's name.

Figure 4: Enter Newborn Information



Skip to the section below the red text that says, "CONTINUE ENTERING MOTHER/CHILD INFORMATION BELOW." Enter contact information for the hospital representative who can answer questions regarding this application.

Figure 5: Enter Hospital Contact Information



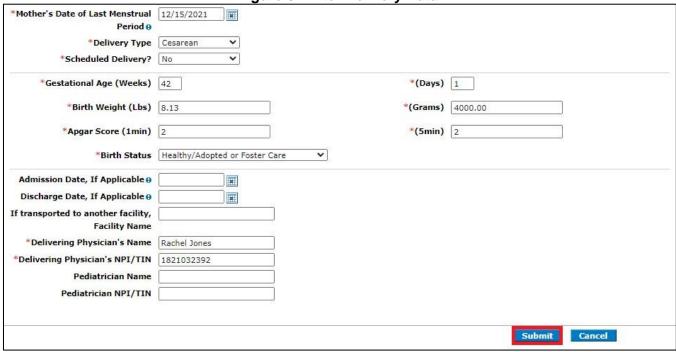
7. Enter all the data related to the infant, including the delivering physician's name and National Provider Identifier (NPI) or Tax Identification Number (TIN).

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8. When you're finished, click Submit.

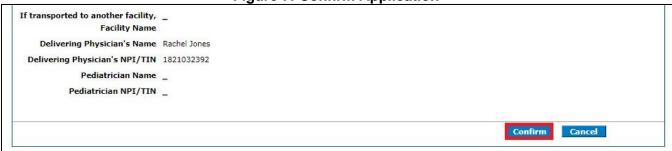
Figure 6: Enter Delivery Data



9. The system closes all fields, and you can review the application before submitting it. If you see an error, click **Cancel** and start again. If everything is correct, click **Confirm**.

Note: Click only once. If you click **Confirm** multiple times while it's processing, the system will create multiple applications.

Figure 7: Confirm Application



10. The system responds with a Contact Tracking Number (CTN) for future reference.

Figure 8: CTN Confirmation



Note: When the enrollment is completed, the Mississippi Division of Medicaid (DOM) will fax a copy of the application with the newly assigned Medicaid ID to the contact's fax number that was listed on the form.



11. To view details for a submitted application, return to the Home page of the portal and click the **Secure Correspondence** link.

Figure 9: Navigate to Secure Correspondence



- 12. In the **CTN** field, enter the CTN for the application and click **Search** (see Figure 17: View the CTN).
- 13. The status of the request appears in the search results row. Click the CTN link to open the message contents.

Figure 10: View the CTN





Change History

The following change history log contains a record of changes made to this document:

Version #	Published/Revised	Author	Section/Nature of Change
0.1	10/11/2022	Gainwell	Initial Submission
0.2	05/30/2023	Gainwell	Updated screenshots per CR1925